

# Surface+

## General care

Page 1/1

Nothing quite matches the appearance of a timber and stone floor. With a certain degree of care, it should last for generations. The finish on your wooden & stone floor should provide years of reasonable protection against dirt and moisture. Day to day maintenance of sweeping, vacuum cleaning, and light mopping (without excessive water) is perfectly acceptable. Still, it is important to note that care must be taken to prevent any excess moisture coming in contact with the floor. Isolated cleaning with a damp cloth is fine, but we do not recommend excessive mopping. Mild cleaning products will be suitable for cleaning your floors and cleaning products are available from your nearest showroom. It is important to remember that with isolated cleaning, always start with the weakest solution (plain water) and work toward stronger substances, if necessary.

Oiled floors will need to have a coat of maintenance oil applied at application, then re-applied to them periodically. The frequency in which this is necessary will depend on the amount of wear on the floor. The method for oiling is to apply a thin coat of the maintenance oil, leave to dry (approx. 1 hour) and buff if a soft shine is wanted; Buffing blocks or electric buffing machines are available from your nearest showroom. You may want to arrange a yearly maintenance program with Surface Plus and this will allow the floor to be sufficiently maintained, to then be left for another year.

It is important to remember that timber and any natural flooring is or was a living material. Timber, although no longer growing as part of a tree, is still very much a part of its environment, responding to light, temperature, humidity and wear. A proper wooden floor takes four seasons to settle into its environment and it is normal to see some movement in the boards and some gaps can open up with the changes in temperature and humidity; This is brought on by heating and the natural changes in seasons throughout the year. As the floor ages, the colour will mellow and deepen, this is no cause

for alarm; it is a natural process due to pollution, oxidation of the wood, and the ultraviolet light present in sunlight. This is happening to your painted surfaces, rugs, furniture and upholstery too.

Our pre-finished timber flooring comes in two varieties: oil finished and lacquer finished. Oil is the traditional finish for wood flooring. The timber is sealed with oil at the factory; Then, after fitting, the surface of the floor is coated with hard wax/maintenance oil. Wood finished by this method possesses a soft, natural sheen. It is more forgiving of scratches and scuffing, as maintenance oil can be rubbed into the odd scratch, virtually erasing it. Maintenance oil should be applied on site to keep the oil look with the flexibility of a lacquer finish. Our lacquered flooring, finished at the factory, is an easy-care alternative to traditional oil and will give a soft shine to the floor; However, isolated repairs with lacquer is not possible. Some of our floors come unfinished and are finished on site and the choice of finish is up to you!

91-93 Great Western Road  
Glasgow G4 9AH  
Telephone: 0141 331 2791  
Facsimile: 0141 331 0591  
Email: glasgow@surfaceplus.co.uk

98 Morningside Road  
Edinburgh EH10 4BY  
Telephone: 0131 447 5544  
Facsimile: 0131 447 5549  
Email: edinburgh@surfaceplus.co.uk

[www.surfaceplus.co.uk](http://www.surfaceplus.co.uk)